

## Interswitch Collections (Paydirect)

Receive and monitor your inflow across multiple channels anywhere in the country.

### Overview

Interswitch Collections (**Paydirect**) is a powerful collections solution designed to enable businesses receive payments in **real-time** from payers at any **bank branch** or via **multiple payment channels** such as **Web, Quickteller (Web, Mobile and ATM), USSD, POS** terminals. and more regardless of the time or location.

Paydirect is also a collections solution that enables **Partner Banks** accept collection payments from multiple walk-in customers on behalf of **Billers (Businesses)** that have been configured or setup on Paydirect to receive monies from these multiple payers.

## Why Choose Interswitch Collections



### Multi-Channel Payments

Accept payments from various platforms, including Bank Branches, Quickteller Mobile, ATM, POS, and QT-SVA API.



### Real-Time Transaction Reporting

Monitor payments and settle transactions instantly for quick reconciliation.



### Flexible Settlements

Billers can receive flexible settlement options (T+1, T+7, T+30) based on preferences.



### Report Customization

Consolidated view and customized report of all payment to suit all business needs.



### Full Integration

100% integration to all banks in Nigeria for collections because limitations of reaching customers are no longer a problem.



### Instant Value to Payers

Billers provide immediate value for services paid, ensuring customer satisfaction.

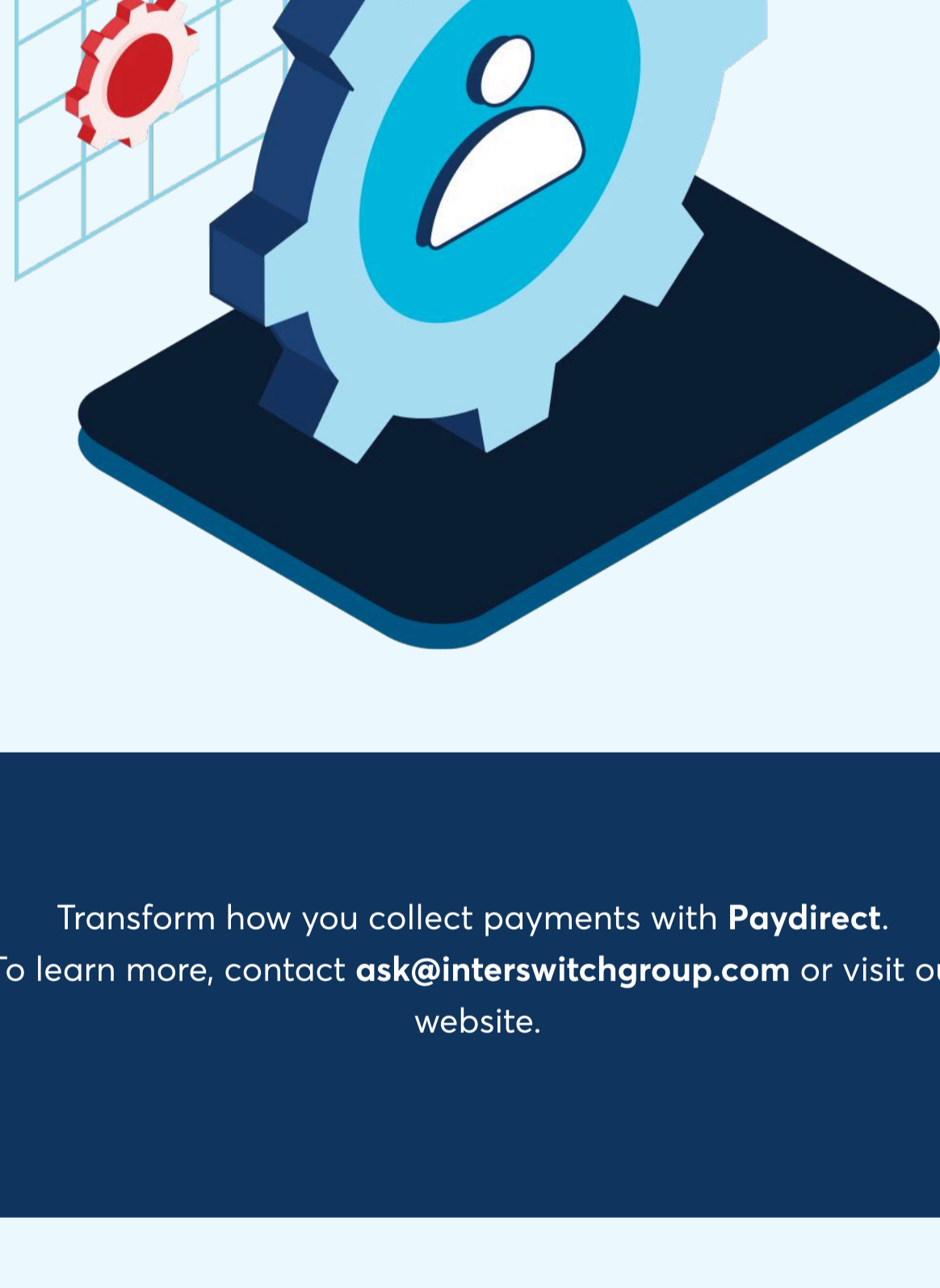


### Dedicated Support

24/7 support infrastructure to resolve all customer payment disputes and any other challenge they might have.

## Unique Value Proposition

- ◆ Multi-channel flexibility
- ◆ Real-time payments and settlements
- ◆ Seamless integration with existing ERP systems
- ◆ Instant notifications for Billers and the CBN
- 5 Secure, two-factor authentication



Transform how you collect payments with **Paydirect**. To learn more, contact [ask@interswitchgroup.com](mailto:ask@interswitchgroup.com) or visit our website.

## Frequently Asked Questions

**Is there a set-up fee for integration?** ^

There is no set up fee on the Generic Autopay platform, There is set up fees for any 3rd party integration and white labelling the platform.

**How long will the integration take?** ^

This is dependent on the technicalities involved in the integration. We have generic API specs for integration and a dedicated technical team to assist in the integration, should the need arise.

**Is there a dedicated support team?** ^

Yes, there is a dedicated support team & Customer Support Portal to log, track & monitor customer issues for prompt resolution.

**Will the customer be charged for transactions on Paydirect ?** ^

For bank branch transactions, the customer would not be charged for the transaction, however a convenience fee applies for Quickteller channels.